



School Year Program FAQ

What are your program hours?

The Club at Teen Services is open Monday through Friday from 8:00am to 5:00pm. Members are expected to be dropped off before 8:30am.

Who are we serving at this time?

Teen programming for high school aged students who are either residents of Sonoma Valley or who attend Sonoma schools will be available at Teen Services Sonoma (email Teen Program Director Eric Gonzalez egonzalez@bgcsonoma.org for more details).

How much does the program cost?

A one time membership fee of 25\$ which may be waived with completion of volunteer hours.

What happens during our program?

Members will be grouped and will be provided with structured programming. With no more than 15 members per group and one Staff member. Your teen's day will consist of academic support, movement, enrichment activities (Arts, Gardening, College/Career Readiness, Volunteer/Community Service opportunities) and health & wellness discussions and activities (social emotional support, sports, fitness and recreation).

What should my child bring to the program?

For safety reasons, we ask that you only bring what is listed below. Each Club member will receive their own set of supplies to use while at the Club. The Club will not be providing meals at this time, so please be sure to pack snacks and a lunch.

Bring from home in a backpack:

- Fully Charged Chromebook, iPad or Tablet (if possible)
- Headphones
- School Packet (if applicable)
- A Book or 2
- Snacks & Lunch
- Water bottle

What safety protocols have you put in place?

- Reduced our staff-to-member ratio from 1:20 to 1:15
- Masks are required for all members and Staff at all times, except for eating and drinking or when a minimum of six feet of social distancing can be guaranteed out of doors (by remaining within a designated zone).
- Ensured members have their own desk and equipment, positioned at least six feet apart from the next person. (using tape on the ground as a guide)
- Established consistent groups for the week with no commingling or rotations, except for dedicated daily outdoor time
- Instituted a daily wellness screening consisting of a verbal questionnaire and temperature check upon drop off and another temperature check after lunch.
- Implemented enhanced hygiene protocols regarding handwashing, not touching face and monitoring symptoms, etc. per CDC recommendation
- Enhanced facilities maintenance protocols by increasing infrastructure dedicated to consistent disinfecting and cleaning during program and increased janitorial services.



Club Parent Expectations

Thank You for Trusting Us

Welcome to our Club! Thank you for trusting us and giving us the opportunity to care for your child.

Help Us Set Up Your Child for Success

We ask you, our parents, to support the Club in providing a safe space for our members and staff by **informing the Club of any changes to your child's health or community exposure**. If your teen exhibits any symptoms of fever, runny nose, coughing, or shortness of breath, we ask that you keep them home until their symptoms have subsided for 24 hours without the assistance of fever reducing medication.

Personal Items

For safety reasons, we ask that you only bring what is listed below. Each Club member will receive their own set of supplies to use while at the Club. The Club will not be providing meals at this time, so please be sure to pack snacks and a lunch.

Bring from home in a backpack:

- Fully Charged Chromebook, iPad, or Tablet (if possible)
- Headphones
- School Packet (if applicable)
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- Snacks & Lunch
- A Water bottle

We're All in This Together!

The Club will require all members and staff to follow CDC recommendations for reducing transmission, maintaining healthy business operations, and a healthy work environment including but not limited to:

1. Wash Hands:
 - a. Upon entry into building
 - b. After using the restroom
 - c. Before & After Eating
 - d. Before & After Outdoor Recreation
2. Wear a mask at all times except during snack and lunch times
3. Not be within six feet of or make contact with another person
4. Not touch their face
5. Cough & sneeze into a tissue or inside of elbow
6. Stay home if they are sick or know they will not pass wellness screening
7. Be prepared to self-isolate for 10 days if exposed to a known case of COVID-19.

Drop Off Procedure

Drop off begins at 8:30am. Please remain in your vehicle.

- Enter the driveway for drop off.
- A staff member will instruct the vehicle to stop.
- Windows will be rolled down for those members in attendance, to allow BGC/TSS staff to administer a no-contact temperature read and verbal Questionnaire.
- As long as the member(s) does not have a fever over 100.4° or exhibit symptoms of covid-19, said member(s) will be directed to their designated workspace.
- BGC/TSS staff will administer hand sanitizer before the member enters their workspace.
- BGC/TSS staff will also point and guide members to their designated workspace.

Pick Up Procedures

We ask that if you receive a call from the Club to pick up your teen, that you are able to do so within 20 minutes.

The program runs until 5pm daily. If members choose to leave before closing they are not permitted to re-enter the facility until the following day.

Anyone driving to pick up a member should pull into the Flowery parking lot between the Club at Teen Services and Sonoma Originals. They can call the Club Cell at 707-775-1284 or contact their teen directly to let us/them know they are here. For the safety of our teens, only members and staff are permitted on the premises and we ask that everyone refrain from using the TSS driveway after morning drop-off.

If you are planning on picking up your member before 5:00pm please call our Club Cell: 707-775-1284. Your member will need to help clean up their area and put their supplies away. Then they are dismissed. Members will sanitize their hands before leaving the facility.

We are all collectively responsible for ensuring a safe environment for our members and staff. We thank you for your support in this effort as we navigate through these unique times together.